

Integrated Management Policy

Prado - Cartolinas da Lousã, SA pursues, as an Integrated Management Policy, the satisfaction of the needs and expectations of its clients and other stakeholders, providing them with products and services, from an environmental protection perspective, using fibrous raw materials from well-managed forests and non-controversial sources, using best available techniques.

To assure compliance with this Policy, Prado - Cartolinas da Lousã, S.A. undertakes to:

- Continuously improve its processes, products and services, including environmental performance, attending to the needs and expectations of clients and other stakeholders.
- Evaluate the effectiveness and efficiency of processes, products and services.
- Value and develop the skills of its human resources.
- Promote compliance with social, occupational health and safety requirements.
- Comply with the ILO Declaration regarding fundamental principles and rights at work, namely the non-use of child labour and forced labour, non-discrimination and the guarantee of freedom of association and the right to collective bargaining.
- Optimize organizational costs reducing products and service nonconformities and the rational use of natural resources.
- Fulfil compliance obligations and respect by the ethical principles of its business and environmental protection, including pollution prevention and other commitments considered relevant to the context of the organization, where applicable.
- Encourage and/or support on the development of best practices with your employees, suppliers and other stakeholders.
- Raise awareness to the fibrous raw material suppliers to the fulfilment of FSC® and PEFC regulatory requirements.
- Establish and implement policies and procedures to ensure compliance with general data protection regulations and other associated information applicable to the organization.
- Maintain the management systems adjusted to its products, activities and services, according to the ISO 9001, 14001 and FSC and PEFC regulatory requirement

The Management Board

Approved on May 13, 2022